Neeley, Nick

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Sent:

Saturday, March 12, 2016 9:16 AM

To:

tratestimony

Subject:

House Bill 5041 Testimony

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Testimony

Decades of experience and it is still the worst place to conduct business. Taking hours off from work to complete a simple task such as registering a vehicle should not be the norm at an agency that has been at this for such a long and inglorious history. I almost feel bad for the employees that are struggling at the DMV offices if it were not for the many times that I had been subjected to their poor behavior.

For the sake of these peoples work load try a new approach.

Try an alternative to continuous bad service.

What is the worse that could happen,,,,,more bad service with higher fees?

Lost information leading to incorrect punitive actions?

You get the idea, but then again you have always known the problems and done zip, nada, nuthin to fix it.